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Welcome to Oracle Support

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On behalf of Oracle Corporation, Oracle Support Services would like to thank you for your recent purchase of Oracle products and technical support services. Our support services team is ready and committed to assist you in protecting the investment you have made.

With your purchase, you now have access to Oracle's exclusive web support portal which provides you secure, real-time access to critical and timely information related to your investment in Oracle's technical support services. Please visit the Oracle Support website at <http://www.oracle.com/us/support/index.html> where you will find information about technical support service descriptions, technical support policies, technical support news and events, and internet seminars.

You can also access Oracle technical support services through one of the industry leading web-based customer support systems:

- **My Oracle Support**

To register for My Oracle Support, please use your **Customer Support Identifier ("CSI")** number below. If you are already a registered user, please add the CSI number(s) below to your existing My Oracle Support user profile. To access My Oracle Support, [click here](#).

- Review [My Oracle Support - How-to Training Videos](#) and quickly learn about key features of My Oracle Support in just a few minutes.
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Technical Contact Information

As the technical contact for Poornima Institute of Engineering & Technology, you are the individual designated within your organization who may contact Oracle Support Services to resolve technical issues.

- If your order with Oracle allows international deployment of programs to your subsidiaries or includes hardware that has been relocated outside the country of delivery, please communicate the relevant CSI in this email to persons in those countries who will be technical contacts with Oracle.



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Technical Support Service and Products Details

Order Number: 38138563

Service Start Date	Service End Date	Service Level		
11-FEB-2019	11-FEB-2022	Software Update License & Support		
Product		CSI	Serial Number	Quantity
Oracle Academy: Institution Level License Bundle - Nonstandard User		22137239		1

Customer Support Identifier Information:

Your Customer Support Identifier number is 22137239

Note: Please call Oracle's local country [Support Hotline](#) if you are not the designated technical contact or if you have any additional questions.

Oracle provides a complete and fully integrated global technical support service portfolio supported by over 50,000 development engineers and customer support specialists ready and able to support you. We hope you will take advantage of our outstanding technical support services including 24/7 technical assistance, powerful proactive support resources, and product updates.

Welcome to Oracle and enjoy your access to Oracle Support Services.

Sincerely,
Oracle Support Services